

eFreedom Client Impressions

eFreedom® Annual Statement streamlines your quarterly and annual filings with countless time-saving features. Hundreds of insurers currently license this dependable software—which can be installed on a network or used on a hosted basis. Here are a few of the compliments that clients have shared about their experience using eFreedom Annual Statement software.

- “Ophthalmic Mutual Insurance Company, ‘OMIC’, started using the eFreedom software during the third quarter in 2016. The initial setup process and data conversion from our old software to eFreedom was done timely and efficiently. The customer service provided by StoneRiver was top notch. Everyone was so helpful and accommodating during the entire process. The ability to pull data from external sources and the copy & paste features are very helpful. Running validations has never been so quick and efficient. The software is very ‘user friendly’. Thanks for making our life easier!”
  
  Linda Beltran
  Ophthalmic Mutual Insurance Company

- “I used eFreedom for the first time to complete my 2010 Annual Statement filing and this was one of the smoothest closings that I have had ... The hosted system more than met my performance needs and provided tremendous relief in not having to deal with updates ... I wish that I had made the switch to eFreedom sooner.”
  
  Daniel Butts
  Generali USA Life Reassurance Co.

- “I’m coming up on my third annual filing with eFreedom. I like the software’s maneuverability—the way you can have multiple statements and identifiers open at the same time. This makes it easy to compare or verify between multiple pages and statements. It’s also nice how the validations run behind the scenes. They are updated continually, so we never have to sit and wait for cross checks.”
  
  Sara Funston
  Medical Associates Health Plans

- “We’ve seen great results from moving from AS 2000 to hosted eFreedom. The speed of crosschecks in eFreedom is fantastic! The overnight processes were done in minutes. Copying and pasting is easier, and you can have several statements and pages open at once. In addition, we don’t have to worry about updates any more with the web-based system. The Help Desk provided great service throughout the conversion process as well as the quarterly and annual filing process. I was initially reluctant, but changing to hosted eFreedom wasn’t as hard as I thought, and it was definitely worthwhile.”
  
  Peter Geraci
  Fire Districts of New York Mutual Insurance Co. Inc.

- “Customer service at StoneRiver is the best—always helpful, prompt, and patient. I also appreciate the sophistication of the software—millions of lines of code are working continuously in the background, making my Annual Statement preparation practically seamless. This, coupled with immediate validation, gives me confidence that the statement is filed accurately. With eFreedom we are able to import many pages directly from our Trial Balance instead of tediously hand keying each entry. The direct business worksheet builds Direct Business by State, Schedule T and the Guaranty Association pages, so we only enter the information one time!”
  
  Carol Harrison
  American Fidelity Life Insurance

- “The organization of the system makes navigation between companies, statements, and identifiers easy—and has improved our statement filing efficiency.”
  
  Jeff Erlandson
  Western National Insurance Group
“I like the ease of using eFreedom. It’s good to be able to open multiple identifiers and statements. I also like that the validations are automatic and we don’t have to wait to ensure our pages tie.”

Stephanie Sabin
Mitsui Sumitomo Ins. Co.

“The best feature is being able to drill down to cell details. I also appreciate the customer service and knowledge of the support team.”

Allen Yudichak
Everest Reinsurance

“The internal links shorten the input time and reduce errors when an entry is used in more than one place. Your many years of Accounting and Statutory experience are evident in the product. The software takes into consideration the needs of preparers of Annual and Quarterly statements.

Your statutory people are right up to date on changes. Let me also say that the support team has been very, very helpful over the years.”

Rod Curry
Health Alliance Plan of Michigan

“It is much easier to file with eFreedom. And the customer service is exceptional.”

Laurie Kupchick
Michigan Basic Prop. Ins. Assoc.

“I like the ease of use within the identifiers as well as the whole statement. The StoneRiver team listens to any suggestions that I as a customer would like to see in the software. The support team is great! They are very knowledgeable and they worked with me so I could still make my deadline.”

Sara Funston
Medical Associates Health Plan

“Accurate, easy to use software and excellent support. The speed and simplicity of crosschecks and audits are especially good.”

Sandy Hayes
Old Spartan Life Insurance Co.

“eFreedom lets us open multiple statements at the same time. That saves time. I’ve always received outstanding service when I have questions for your support team.”

Debra Snow
Delta Dental Plan of Iowa

“The system is easy to use and the cross checks are fast. I also like the way PDFs are attached in the filing wizard.”

Dale Sowards
Cameron Mutual Insurance Co.

“The entire filing process is much faster and it’s seamless. Validations are in real time.”

Rose Chierchio
Quanta Indemnity Co.

“I like the ease of using the software and the availability of customer service techs. I also like having the option of calling or posting our questions on the Lifeline website.”

Kristen Lunt
Sandford Health Plan

“I appreciate StoneRiver’s quick response to any question, and the ease of use of eFreedom.”

Chelle Cupit
Vantage Health Plan

“eFreedom is very user friendly and the customer support is great.”

Stephen Rohde
Peoples Trust Insurance