



Finding a Better Balance

Outsourcing Services



Outsourcing Solutions for the Insurance Industry

We Lift. You Score.

Winning is the only option for your team. The problem? The competitive landscape keeps changing. New insurance products stretch resources and require new solutions and processes. Talent is scarce and training is expensive. Processes and perspectives are quickly out of date but there's never a moment to regroup.

Outsourcing can provide the lift you need to keep up. Having a business partner with the industry expertise, systems knowledge and infrastructure resources can help you be the best in every situation, in every part of competition.

This winning strategy gives you access to the best tools and the best talent. When your outsourcing partner performs well, you can respond faster. Costs are lower and more predictable. Capacity is flexible and always meets the work at hand. Personnel disruptions and fluctuations are minimized. Capital is conserved

because someone else is investing in technology innovation and upgrades. Efficiency is improved with access to best practices and continuous process improvement.

No matter how you analyze outsourcing, it's a smart way to operate ... and to win.

Options Bring Opportunity

We break away from typical insurance processing models with our options for insurance processing. These options increase your bottom line by providing the flexibility to reduce operating expenses and quickly respond to business changes.

Our focus remains on partnering with companies like yours so you can compete effectively in today's challenging insurance marketplace. Through our unique mix of insurance and technology expertise, we offer complete processing systems, fast implementation timeframes, and lower costs than previously thought possible. Our solutions are a perfect fit if you are looking for additional systems functionality.

Extend Your Budget

If outsourcing is a meaningful part of your growth strategy, choosing the best match for your needs is an important step to ensure success.

We offer complete processing solutions that until now were available only to companies with very large budgets. Choose from a complete suite of applications for the insurance industry.

Our state-of-the-art systems enable carriers of all sizes to compete in today's technology-driven marketplace. We solve insurance business problems with our cost-effective solutions through a variety of delivery options and packages. Our systems are flexible, scalable, and quickly implemented and our data center hosting facilities are first-rate.



Compete Effectively

Take advantage of our strengths:

- True Tier 3+ data center with full disaster recovery, security, and round-the-clock staffing
- Experienced staff with IT and insurance knowledge
- Insurance processing options, including full or partial services
- Fast implementation
- Integrated solutions – We invest in research and development to provide state-of-the-art solutions
- Scalability, cost control, and fast response times
- Proven, reliable, and cost-effective solutions that accommodate future growth

Our team consists of a balanced staff of IT and insurance professionals. Through a combination of practical insurance knowledge and technology expertise, we have made a practice of solving insurance business problems faster, more efficiently, and less expensively than other providers. The process and procedures we follow enable us to be SSAE 16 certified.

Cost reduction, risk mitigation and internal control factors are standard in every outsourcing plan. We put a premium on effective communication. We also know how to match any set of required skills with the most cost-effective solution. As a result, our clients enjoy high value partnerships that never sacrifice service or diminish their brands.

With today's insurance business problems so often relying on technology for a solution, it's essential for us to understand insurance processes and workflows to better serve our clients. We understand the difference between simply implementing technologies and actually solving business problems.



The challenge is underway. The competition is tough. We're in there with you!

The only thing you need when you call us is the desire to win. Since we cover all the options and tailor every solution to specific customer needs, you don't have to work out every detail. We'll help evaluate your options and complete your plan.

Statistics are a vital measure of performance. Winners put up great numbers. Our insurance history of outsourcing reaches back all the way to the 1950's. Let us put our proven expertise to work for you by providing greater financial flexibility and high-value information technology. Our IT capabilities, systems experience and business expertise come together to serve the insurance industry.

About StoneRiver, Inc.

StoneRiver delivers the industry's widest range of technology solutions and services to insurance carriers. This versatile product group encompasses front-office, policy, claim, rating, underwriting, billing, reinsurance, financial and compliance solutions for all major business lines. Hundreds of companies rely on StoneRiver software and processing solutions to achieve a competitive edge. StoneRiver promotes client success by streamlining complex business processes. Visit stoneriver.com for more information.



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