

Customer Service

Financial & Compliance Systems

We make it easy to contact our technical support team because customer service is a top priority for StoneRiver. Product support is available to you via email, phone, and our Lifeline* customer service website during business hours. After hours, Lifeline continues to provide access to downloads, updates, FAQs and additional technical resources. Lifeline is a secure site, on the web at <https://lifeline.stoneriver.com>

Extended Support Hours: Annual Statement

- January 16 – March 1, 2012
Mon-Friday 7:00 am – 7:00 pm Central
Saturdays 8:00 am – 2:00 pm Central

Standard Support Hours

- Monday through Friday
8:00 am – 5:00 pm Central Time

2012 Holidays (Office Closed)

- Monday, January 2
- Monday, May 28
- Wednesday, July 4
- Monday, September 3
- Thursday, November 22
- Friday, November 23
- Monday, December 24
- Tuesday, December 25

Annual Statement 2000

800.654.2689
as.support@stoneriver.com

APECS MF

877.527.8475
apecs.support@stoneriver.com

eFreedom Annual Statement

866.467.5331
efreedom.support@stoneriver.com

IRS

877.527.8475
irs.support@stoneriver.com

Power2Pay

800.373.3306
power2pay.support@stoneriver.com

PRO Financial Solutions

800.373.3363
pro.support@stoneriver.com

PTE Financial Solutions

800.397.0252
pte.support@stoneriver.com

RRS

877.527.8475
rrs.support@stoneriver.com

TRACKER Unclaimed Property

800.593.0403
tracker.support@stoneriver.com

*A user name and password are required to access Lifeline. Request yours from <https://lifeline.stoneriver.com/register>.